

# ELECTRONIC WASTE MANAGEMENT IN INDIA—ISSUES AND STRATEGIES

KURIAN JOSEPH

*Centre for Environmental Studies, Anna University, Chennai, India*  
*Phone: 91-44-22301283; Fax: 91-44-22354717*

**SUMMARY:** The current practices of e-waste management in India suffer from a number of drawbacks like the difficulty in inventorisation, unhealthy conditions of informal recycling, inadequate legislation, poor awareness and reluctance on part of the corporate to address the critical issues. The consequences are that (i) toxic materials enter the waste stream with no special precautions to avoid the known adverse effects on the environment and human health and (ii) resources are wasted when economically valuable materials are dumped or unhealthy conditions are developed during the informal recycling. The paper highlights the associated issues and strategies to address this emerging problem, in the light of initiatives in India. The paper presents a waste management system with shared responsibility for the collection and recycling of electronic wastes amongst the manufacturers / assemblers, importers, recyclers, regulatory bodies and the consumers.

## 1.INTRODUCTION

The electronic industry is the world's largest and fastest growing manufacturing industry (Radha, 2002; DIT, 2003). During the last decade, it has assumed the role of providing a forceful leverage to the socio - economic and technological growth of a developing society. The consequence of its consumer oriented growth combined with rapid product obsolescence and technological advances are a new environmental challenge - the growing menace of "Electronics Waste" or "e waste" that consists of obsolete electronic devices. It is an emerging problem as well as a business opportunity of increasing significance, given the volumes of e-waste being generated and the content of both toxic and valuable materials in them. The fraction including iron, copper, aluminium, gold and other metals in e-waste is over 60%, while plastics account for about 30% and the hazardous pollutants comprise only about 2.70% (Widmer et al., 2005).

Solid waste management, which is already a mammoth task in India, is becoming more complicated by the invasion of e-waste, particularly computer waste. E-waste from developed countries find an easy way into developing countries in the name of free trade (Toxics Link, 2004) is further complicating the problems associated with waste management. The paper highlights the associated issues and strategies to address this emerging problem, in the light of initiatives in India.

## **2. E-WASTE IN INDIA**

As there is no separate collection of e-waste in India, there is no clear data on the quantity generated and disposed of each year and the resulting extent of environmental risk. The preferred practice to get rid of obsolete electronic items in India is to get them in exchange from retailers when purchasing a new item. The business sector is estimated to account for 78% of all installed computers in India (Toxics Link, 2003). Obsolete computers from the business sector are sold by auctions. Sometimes educational institutes or charitable institutions receive old computers for reuse. It is estimated that the total number of obsolete personal computers emanating each year from business and individual households in India will be around 1.38 million. According to a report of Confederation of Indian Industries, the total waste generated by obsolete or broken down electronic and electrical equipment in India has been estimated to be 1,46,000 tons per year (CII, 2006).

The results of a field survey conducted in the Chennai, a metropolitan city of India to assess the average usage and life of the personal computers (PCs), television (TV) and mobile phone showed that the average household usage of the PC ranges from 0.39 to 1.70 depending on the income class (Shobhana Ramesh and Kurian Joseph, 2006). In the case of TV it varied from 1.07 to 1.78 and for mobile phones it varied from 0.88 to 1.70. The low-income households use the PC for 5.94 years, TV for 8.16 years and the mobile phones for 2.34 years while, the upper income class uses the PC for 3.21 years, TV for 5.13 years and mobile phones for 1.63 years. Although the per-capita waste production in India is still relatively small, the total absolute volume of wastes generated will be huge. Further, it is growing at a faster rate. The growth rate of the mobile phones (80%) is very high compared to that of PC (20%) and TV (18%). The public awareness on e-wastes and the willingness of the public to pay for e-waste management as assessed during the study based on an organized questionnaire revealed that about 50% of the public are aware of environmental and health impacts of the electronic items. The willingness of public to pay for e-waste management ranges from 3.57% to 5.92% of the product cost for PC, 3.94 % to 5.95 % for TV and 3.4 % to 5 % for the mobile phones.

Additionally considerable quantities of e-waste are reported to be imported (Agarwal, 1998; Toxics Link, 2004). However, no confirmed figures available on how substantial are these transboundary e-waste streams, as most of such trade in e-waste is camouflaged and conducted under the pretext of obtaining 'reusable' equipment or 'donations' from developed nations. The government trade data does not distinguish between imports of new and old computers and peripheral parts and so it is difficult to track what share of imports is used electronic goods.

## **3. IMPACTS OF E-WASTES**

Electronic wastes can cause widespread environmental damage due to the use of toxic materials in the manufacture of electronic goods (Mehra, 2004). Hazardous materials such as lead, mercury and hexavalent chromium in one form or the other are present in such wastes primarily consisting of Cathode ray tubes (CRTs), Printed board assemblies, Capacitors, Mercury switches and relays, Batteries, Liquid crystal displays (LCDs), Cartridges from photocopying machines, Selenium drums (photocopier) and Electrolytes. Although it is hardly known, e-waste contains toxic substances such as Lead and Cadmium in circuit boards; lead oxide and Cadmium in monitor Cathode Ray Tubes (CRTs); Mercury in switches and flat screen monitors; Cadmium in computer batteries; polychlorinated biphenyls (PCBs) in older capacitors and transformers; and brominated flame retardants on printed circuit boards, plastic casings, cables and polyvinyl chloride (PVC) cable insulation that releases highly toxic dioxins and furans when burned to retrieve Copper from the wires. All electronic equipments contain printed circuit boards which

are hazardous because of their content of lead (in solder), brominated flame retardants (typically 5-10 % by weight) and antimony oxide, which is also present as a flame retardant (typically 1-2% by weight) (Devi et al, 2004).

Landfilling of e wastes can lead to the leaching of lead into the ground water. If the CRT is crushed and burned, it emits toxic fumes into the air (Ramachandra and Saira, 2004). These products contain several rechargeable battery types, all of which contain toxic substances that can contaminate the environment when burned in incinerators or disposed of in landfills. The cadmium from one mobile phone battery is enough to pollute 600 m<sup>3</sup> of water (Trick, 2002). The quantity of cadmium in landfill sites is significant, and considerable toxic contamination is caused by the inevitable medium and long-term effects of cadmium leaking into the surrounding soil (Envocare, 2001). Because plastics are highly flammable, the printed wiring board and housings of electronic products contain brominated flame retardants, a number of which are clearly damaging to human health and the environment.

### **3.1 Impacts of informal recycling**

The accrued electronic and electric waste in India is dismantled and sorted manually to fractions such as printed wiring boards, cathode ray tubes (CRT), cables, plastics, metals, condensers and other, nowadays invaluable materials like batteries. It is a livelihood for unorganised recyclers and due to lack of awareness, they are risking their health and the environment as well. The valuable fractions are processed to directly reusable components and to secondary raw materials in a variety of refining and conditioning processes. No sophisticated machinery or personal protective equipment is used for the extraction of different materials. All the work is done by bare hands and only with the help of hammers and screwdrivers. Children and women are routinely involved in the operations. Waste components which does not have any resale or reuse value are openly burnt or disposed off in open dumps. Pollution problems associated with such backyard smelting using crude processes are resulting in fugitive emissions and slag containing heavy metals of health concern. CRT breaking operations result in injuries from cuts and acids used for removal of heavy metals and respiratory problems due to shredding, burning etc. They use strong acids to retrieve precious metals such as gold. Working in poorly ventilated enclosed areas without masks and technical expertise results in exposure to dangerous and slow poisoning chemicals. Polychlorinated biphenyls (PCBs) in older capacitors and transformers; and brominated flame retardants on printed circuit boards, plastic casings, cables and polyvinyl chloride (PVC) cable insulation can release highly toxic dioxins and furans when burned to retrieve copper from the wires.

On a broader scale, analyzing the environmental and societal impacts of e-waste reveals a mosaic of benefits and costs (Alastair, 2004). Proponents of e-waste recycling claim that greater employment, new access to raw materials and electronics, and improved infrastructure will result. These will further boost the region's advance towards prosperity. Yet the reality is that the new wealth and benefits are unequally distributed, and the contribution of electronics to societal growth is sometimes illusory. Most e-waste "recycling" involve small enterprises that are numerous, widespread, and difficult to regulate. They take advantage of low labor costs due to high unemployment rates, internal migration of poor peasants, and the lack of protest or political mobilization by affected villagers who believe that e-wastes provide the only viable source of income or entry into modern development pathways. They are largely invisible to state scrutiny because they border on the informal economy and are therefore not included in official statistics.

#### **4. STATUS OF E-WASTE MANAGEMENT IN INDIA**

Despite a wide range of environmental legislation in India there are no specific laws or guidelines for electronic waste or computer waste (Devi et al., 2004). As per the Hazardous Waste Rules (1989), e-waste is not treated as hazardous unless proved to have higher concentration of certain substances. Though PCBs and CRTs would always exceed these parameters, there are several grey areas that need to be addressed. Basel Convention has Waste electronic assemblies in A1180 and mirror entry in B1110, mainly on concerns of mercury, lead and cadmium. Electronic waste is included under List-A and List-B of Schedule-3 of the Hazardous Wastes (Management & Handling) Rules, 1989 as amended in 2000 & 2003. The import of this waste therefore requires specific permission of the Ministry of Environment and Forests.

As the collection and re-cycling of electronic wastes is being done by the informal sector in the country at present, the Government has taken the following action/steps to enhance awareness about environmentally sound management of electronic waste (CII, 2006):

- Several Workshops on Electronic Waste Management was organised by the Central Pollution Control Board (CPCB) in collaboration with Toxics Link, CII etc.
- Action has been initiated by CPCB for rapid assessment of the E-Waste generated in major cities of the country.
- A National Working Group has been constituted for formulating a strategy for E-Waste management.
- A comprehensive technical guide on "Environmental Management for Information Technology Industry in India" has been published and circulated widely by the Department of Information Technology (DIT), Ministry of Communication and Information Technology.
- Demonstration projects has also been set up by the DIT at the Indian Telephone Industries for recovery of copper from Printed Circuit Boards.

Although awareness and readiness for implementing improvements is increasing rapidly, the major obstacles to manage the e wastes safely and effectively remain. These include

- The lack of reliable data that poses a challenge to policy makers wishing to design an e-waste management strategy and to an industry wishing to make rational investment decisions.
- Only a fraction of the e waste (estimated 10%) finds its way to recyclers due to absence of an efficient take back scheme for consumers,
- The lack of a safe e waste recycling infrastructure in the formal sector and thus reliance on the capacities of the informal sector pose severe risks to the environment and human health.
- The existing e waste recycling systems are purely business-driven that have come about without any government intervention. Any development in these e waste sectors will have to be built on the existing set-up as the waste collection and pre-processing can be handled efficiently by the informal sector, at the same time offer numerous job opportunities.

The Swiss State Secretariat for Economic Affairs mandated the Swiss Federal Laboratories for Materials Testing and Research (EMPA) to implement the programme "Knowledge Partnerships in e-Waste Recycling" and India is one of the partner countries. The programme aims at improving e-waste management systems through Knowledge Management and Capacity Building. It has analyzed e-waste recycling frameworks and processes in different parts of the world (Switzerland, India, China, South Africa) in its first phase (2003-04) and all results of the project are documented on the website <http://www.ewaste.ch/>.

## 5. WASTE MANAGEMENT STRATEGIES

The best option for dealing with E wastes is to reduce the volume. Designers should ensure that the product is built for re-use, repair and/or upgradeability. Stress should be laid on use of less toxic, easily recoverable and recyclable materials which can be taken back for refurbishment, remanufacturing, disassembly and reuse. Recycling and reuse of material are the next level of potential options to reduce e-waste (Ramachandra and Saira, 2004). Recovery of metals, plastic, glass and other materials reduces the magnitude of e-waste. These options have a potential to conserve the energy and keep the environment free of toxic material that would otherwise have been released.

It is high time the manufactures, consumers, regulators, municipal authorities, state governments, and policy makers take up the matter seriously so that the different critical elements depicted in Figure 1 are addressed in an integrated manner. It is the need of the hour to have an “e waste-policy” and national regulatory frame work for promotion of such activities. An e Waste Policy is best created by those who understand the issues. So it is best for industry to initiate policy formation collectively, but with user involvement. Sustainability of e-waste management systems has to be ensured by improving the effectiveness of collection and recycling systems (e.g., public–private-partnerships in setting up buy-back or drop-off centers) and by designing-in additional funding e.g., advance recycling fees.

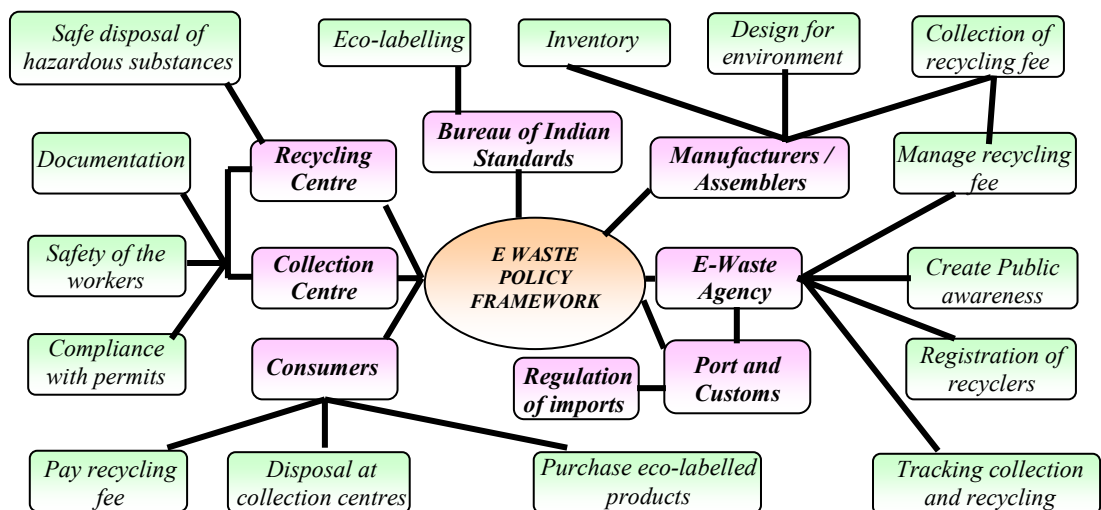


Figure 1. Elements of e-waste management system for India

### 4.1 E-waste policy and regulation

The Policy shall address all issues ranging from production and trade to final disposal, including technology transfers for the recycling of electronic waste. Clear regulatory instruments, adequate to control both legal and illegal exports and imports of e-wastes and ensuring their environmentally sound management should be in place. There is also a need to address the loop holes in the prevailing legal frame work to ensure that e – wastes from developed countries are not reaching the country for disposal. The Port and the Custom authorities need to monitor these aspects. The regulations should prohibit the disposal of e-wastes in municipal landfills and encourage owners and generators of e-wastes to properly recycle the wastes. Manufactures of products must be made financially, physically and legally responsible for their products. Policies

and regulations that cover Design for Environment (DfE) and better management of restricted substances may be implemented through measures such as

- specific product take-back obligations for industry
- financial responsibility for actions and schemes
- greater attention to the role of new product design
- material and/or substance bans including stringent restrictions on certain substances
- greater scrutiny of cross-border movements of Electrical and Electronic Products and e-waste
- Increasing public awareness by labeling products as 'environmental hazard'

The key questions about the effectiveness of legislation would include:

- What is to be covered by the term electronic waste?
- Who pays for disposal?
- Is producer responsibility the answer?
- What would be the benefits of voluntary commitments?
- How can sufficient recovery of material be achieved to guarantee recycling firms a reliable and adequate flow of secondary material?

A complete national level inventory, covering all the cities and all the sectors must be initiated. A public-private participatory forum (E Waste Agency) of decision making and problem resolution in E-waste management must be developed. This could be a Working Group comprising Regulatory Agencies, NGOs, Industry Associations, experts etc. to keep pace with the temporal and spatial changes in structure and content of E-waste. This Working Group can be the feedback providing mechanism to the Government that will periodically review the existing rules, plans and strategies for E-waste management.

Mandatory labeling of all computer monitors, television sets and other household/industrial electronic devices may be implemented for declaration of hazardous material contents with a view to identifying environmental hazards and ensuring proper material management and E-waste disposal.

The efforts to improve the situation through regulations, though an important step; are usually only modestly effective because of the lack of enforcement. While there has been some progress made in this direction with the support of agencies such as GTZ, enforcement of regulations is often weak due to lack of resources and underdeveloped legal systems. Penalties for non-compliance and targets for collection or recycling are often used to ensure compliance.

#### **4.2 Extended producer responsibility**

*Extended producer responsibility (EPR)* is an environmental policy approach in which a producer's responsibility for a product is extended to the post consumer stage of the product's life cycle, including its final disposal. In principle, all the actors along the product chain share responsibility for the lifecycle environmental impacts of the whole product system. The greater the ability of the actor to influence the environmental impacts of the product system, the greater the share of responsibility for addressing those impacts should be. These actors are the consumers, the suppliers, and the product manufacturers. **Consumers** can affect the environmental impacts of products in a number of ways: via purchase choices (choosing environmentally friendly products), via maintenance and the environmentally conscious operation of products, and via careful disposal (e.g., separated disposal of appliances for recycling). **Suppliers** may have a significant influence by providing manufacturers with environmentally friendly materials and components. **Manufacturers** can reduce the life-cycle environmental impacts of their products through their influence on product design, material choices, manufacturing processes, product delivery, and product system support (Sergio and

Tohru, 2005). The system design needs to be such that there are checks and balances, especially to prevent free riders.

The goals of the product designer could include reducing toxicity, reducing energy use, streamlining product weight and materials, identifying opportunities for easier reuse, and more. Manufacturers have to improve the design by: (i) the substitution of hazardous substances such as lead, mercury, cadmium, hexavalent chromium and certain brominated flame retardants;(ii) measures to facilitate identification and re-use of components and materials, particularly plastics; and (iii) measures to promote the use of recycled plastics in new products.

Manufacturers should give incentives to their customers for product return through a “buy back approach” whereby old electronic goods are collected and a discount could be given on new products purchased by the consumer. All vendors of electronic devices shall provide take-back and management services for their products at the end of life of those products. The old electronic product should then be sent back to be carefully dismantled for its parts to be either recycled or re-used, either in a separate recycling division at the manufacturing unit or in a common facility.

Collection systems are to be established so that e-waste is collected from the right places ensuring that this directly comes to the recycling unit. Collection can be accomplished through collection centres. Each electronic equipment manufacturer shall work cooperatively with collection centres to ensure implementation of a practical and feasible financing system. Collection Centres may only ship wastes to dismantlers and recyclers that are having authorization for handling, processing, refurbishment, and recycling meeting environmentally sound management guidelines.

### **4.3 E-waste recycling**

Many discarded machines contain usable parts which could be salvaged and combined with other used equipment to create a working unit. It is labor intensive to remove, inspect and test components and then reassemble them into complete working machines. Institutional infrastructures, including e-waste collection, transportation, treatment, storage, recovery and disposal, need to be established, at national and/or regional levels for the environmentally sound management of e-wastes. These facilities should be approved by the regulatory authorities and if required provided with appropriate incentives. Establishment of e-waste collection, exchange and recycling centers should be encouraged in partnership with governments, NGOs and manufacturers.

Environmentally sound recycling of e-waste requires sophisticated technology and processes, which are not only very expensive, but also need specific skills and training for the operation. Proper recycling of complex materials requires the expertise to recognize or determine the presence of hazardous or potentially hazardous constituents as well as desirable constituents (i.e. those with recoverable value), and then be able to apply the company’s capabilities and process systems to properly recycle both of these streams. Appropriate air pollution control devices for the fugitive and point source emissions are required. Guidelines are to be developed for environmentally sound recycling of E Wastes. Private Sector are coming forward to invest in the e-waste projects once they are sure of the returns.

### **4.4 Capacity building, training and awareness programmes**

The future of e-waste management depends not only on the effectiveness of local government, the operator of recycling services, but also on the attitude of citizens, and on the key role of manufactures and bulk consumers to shape and develop community participation. Lack of civic sense and awareness among city residents will be a major hurdle to keep e- waste out of



municipal waste stream. Collaborative campaigns are required to sensitise the users and consumers should pay for recycling of electronic goods.

Consumers are to be informed of their role in the system through a labelling requirement for items. Consumers to be educated to buy only necessary products that utilize some of the emerging technologies (i.e. lead-free, halogen-free, recycled plastics and from manufacturers or retailers that will 'take-back' their product) to be identified through eco-labelling.

Awareness raising programmes and activities on issues related to the environmentally sound management (ESM), health and safety aspects of e-wastes in order to encourage better management practices should be implemented for different target groups. Technical guidelines for the ESM of e-wastes should be developed as soon as possible.

## **5. CONCLUSION**

Solid waste management, which is already a mammoth task in India, is becoming more complicated by the invasion of e-waste, particularly computer waste. There exists an urgent need for a detailed assessment of the current and future scenario including quantification, characteristics, existing disposal practices, environmental impacts etc. Institutional infrastructures, including e-waste collection, transportation, treatment, storage, recovery and disposal, need to be established, at national and/or regional levels for the environmentally sound management of e-wastes. Establishment of e-waste collection, exchange and recycling centers should be encouraged in partnership with private entrepreneurs and manufacturers.

Model facilities employing environmentally sound technologies and methods for recycling and recovery are to be established. Criteria are to be developed for recovery and disposal of E Wastes. Policy level interventions should include development of e-waste regulation, control of import and export of e-wastes and facilitation in development of infrastructure. An effective take-back program providing incentives for producers to design products that are less wasteful, contain fewer toxic components, and are easier to disassemble, reuse, and recycle may help in reducing the wastes. It should set targets for collection and reuse/recycling, impose reporting requirements and include enforcement mechanisms and deposit/refund schemes to encourage consumers to return electronic devices for collection and reuse/recycling. End-of life management should be made a priority in the design of new electronic products.

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